

NAI Capital Realty

Commercial Real Estate Services, Worldwide.

Craig Cooper, CPM
Senior Vice President
tel 913 469 4603
fax 913 469 4650
cooper@capital-kc.com

7500 College Boulevard, Suite 920
Overland Park KS 66210
www.capital-kc.com

January 29, 2011

Mr. Chad Grimmett
Concrete and Masonry Restoration, Inc.
3115 East 12th Street
Kansas City, MO 64127

RE: Restoration work at Lighton Plaza

Dear Chad:

I was pleased to hear that your firm is providing a proposal for services in Wichita that are very similar to the work C&M Restoration performed at Lighton Plaza in Overland Park.

As you know, we had countless leaks in the three-building complex due to multiple issues that had developed over twenty years at the properties. Beginning with the initial evaluation by Terry Champion with Engineering Diagnostics, we determined a scope of work for addressing the issues with a long-term approach for eliminating the water infiltration.

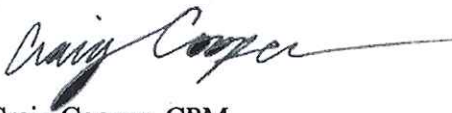
As a result of the competitive bidding process, we selected your firm based on your pricing, your history with Terry Champion, and your familiarity with the products selected for correcting our water infiltration. Through the entire process, we were extremely pleased with your work crew, your attention to detail, your ability to stay on schedule, and your close coordination with both our project manager, John Iennaccaro, and Terry Champion as our consultant overseeing the quality of the repairs.

Since I am in an office that had five leaks for years and have not had a stained ceiling tile or a drop of water on my window sill since you completed the work, I have personally benefited from the quality of the repairs performed by C&M Restoration at Lighton Plaza.

We would be happy to discuss your firm's excellent service, outstanding work product and ability to work closely with Engineering Diagnostics with the owner of the Wichita building.

Best regards,

NAI Capital Realty



Craig Cooper, CPM
Senior Vice President

cc: John Iennaccaro, Senior Project Manager